Requests in the Cabin

Always keep your seat belt fastened.

Smoking is strictly prohibited by law.

To carry self-heating lunch box is strictly prohibited

In case of an emergency evacuation, you are not allowed to bring your own baggage and wear high heels.

Please set electronic devices to the mode which does not emit electronic signals or turn them off when cabin crew request to do so after all doors are closed.

Passengers seated in the emergency exit row are requested to assist in an emergency evacuation.

Behavior that jeopardizes the safety of the aircraft is prohibited by law. If the passenger defies Captain's orders, a fine may be imposed

Carrying knives or other restricted items into the cabin is a violation of Japan's Aviation Law.

Always keep your seat belt fastened

Always keep your seat belt fastened

During take-off and landing

Fasten the seat belt securely and make sure it is not loose to protect your body from shocks in an emergency.

During cruising

Even when the seat belt sign is turned off, please keep your seat belt fastened at all times to prepare for sudden turbulence of the aircraft. If you are using a blanket, secure it over your blanket.

After landing

The aircraft may move again after stopping, please remain seated until the seat belt sign is turned off.

Smoking is strictly prohibited by law.

E-cigarettes (e-cigars, electronic pipes, and other personal vaporizers), smokeless cigarettes, and heat-not-burn cigarettes (IQOS, etc.) are also prohibited.

About self-heating lunch box

Self-heating lunch boxes cannot be checked in or carried on board.

Important notice when you evacuate

Leave everything when you evacuate
In case you evacuate with your baggage, it may block the aisle and hinder other passengers' evacuation.
Do not take it out from under the seat or overhead bins, but leave it on the spot and head for the exit. No high-heeled shoes when you evacuate. Baggage and high heels may damage or deflate the slide which precludes others from evacuating.
In case of emergency, please follow our instructions.
When sliding down, sit upright to gaze at the landing point. When assisting other passengers, stand next to the slide, pull them up, and direct them to evacuate away from the aircraft to avoid congestion.

Please set electronic devices to the mode which does not emit electronic signals or turn them off when cabin crew request to do so after all doors are closed.

The use of electronic devices on board may interfere the safety operations, so there are restrictions on their use, including when staying on the ground.
According to the notification of the Ministry of Land, Infrastructure, Transport and Tourism, the use of restricted electronic devices on board aircraft is prohibited by law.
Violators may be fined up to 500,000 yen.

Information for passengers requesting emergency exit row seats

For your safety, only passengers who meet all the following requirements can be seated in an exit row seat. If we need to make an emergency evacuation, we will ask for your assistance under the cabin attendants' instructions.

1. Be at least 15 years old
2. Not traveling with children under the age of 12
3. Do not need the assistance of a travel companion or staff when boarding
4. Do not need to assist a travel companion in an emergency evacuation
5. Can open and close emergency exits and assist other passengers in an emergency evacuation
6. Understands evacuation instructions and the crew's instructions and can verbally communicate them to other passengers
7. Can converse in Japanese or English (Domestic flights) , can converse in Japanese, English or Chinese (International flights)

※ If you do not meet the requirements, we will change your seat. Please note that we will not refund the advance seat selection fee in that case.
※ Expectant mothers are not permitted in an exit row seat.

Behavior that jeopardizes the safety of the aircraft is prohibited by law

Smoking in the lavatory (Including smoking equipment such as electronic cigarettes and heated cigarettes that do not use fire)

Interfering with the cabin attendant's duties

Refusing to return seatback and tables to their original positions during take-off or landing

Using restricted electronic devices such as cell phones

Ignoring the cabin attendant's instruction to fasten seat belts

Leaving baggage in any place that may block, or interfere with evacuation routes

Unauthorized operation of the cabin doors or emergency exits etc.

Unauthorized use of any emergency equipment such as life vest

Carrying knives or other restricted items into the cabin is a violation of Japan's Aviation Law

Please note that any items you may be carrying that are designated as dangerous goods will be disposed at security checkpoints.
Please check in advance to see if any of your baggage is applicable. 。

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